

# EU RESOURCES HUB FOR SUSTAINABLE INVESTING IN HEALTH SLOVENIAN NATIONAL PROJECT SCOPE

**DUŠAN JOŠAR, MoH**

ES-IT Cluster meeting &  
Capacity Building Workshop,  
29-30/01/2026 Madrid, Spain

**TAIEX**  
MOVING FORWARD TOGETHER  
WITH EU EXPERTISE



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# Main Area of the National Project and Policy Context

## Access to primary health care (PHC)

### CONTEXT

- central role of PHC in Slovenian health care system
- large number of people not having a selected personal physician
- difficulties when accessing their chosen personal physician, even if they have one

### CHALLENGES

- challenges in the governance of primary care
- challenges in ensuring the necessary human resources
- reorienting digitalization development so that the needs of clinicians and other carers are better considered



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# Project Overview

Improve access to primary care  
mainly through organizational interventions

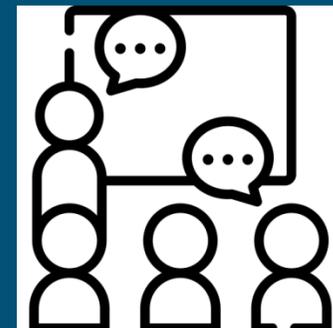
Centre for coordination  
and development of  
primary health care



National call centre for  
primary health care



Standardization of  
triage procedure in  
primary health care



# Project Overview

## Structure of the project

Project coordinator:  REPUBLIKA SLOVENIJA  
MINISTRSTVO ZA ZDRAVJE

### Improve access to primary care mainly through organizational interventions



- Good practices
- Consultation with stakeholders
- Scenarios/options
- Groundwork for the centre



- Good practices
- Pilot implementation of nat'l call centre
- Outline of requirements for nat'l call centre
- Establishment of new nat'l call centre



- Overview of triage guidelines
- Adoption of appropriate guidelines and related training programme
- Nat'l implementation of

Support in identification of EU funds for these activities

# The role of Technical Support Instrument

## Potential EU funds to be targeted

Improve access to primary care  
mainly through organizational interventions



- Technical support instrument
- Twinning project
- Taix, EU4Health
- Cohesion funds



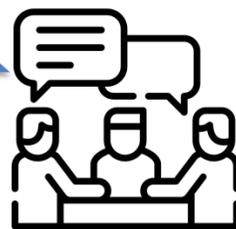
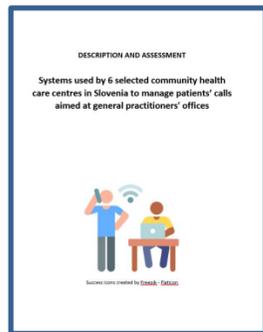
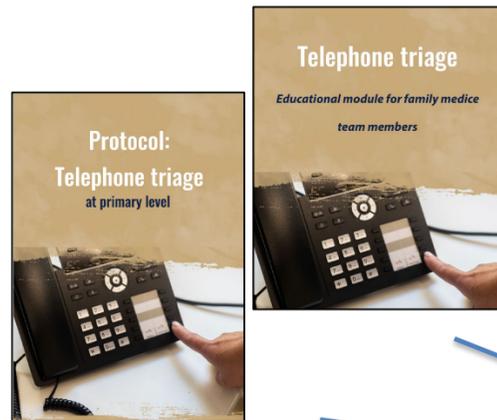
- CEF Digital
- Digital Europe
- EU4Health
- Horizon Europe
- Cohesion funds



- Erasmus+
- InvestEU

# DELIVERABLES

## Telephone Triage and Advice Service



- Adoption of solutions
- Secure funding
- Implementation
- Training of personnel



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# THANK YOU



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