

# Digital Competences for healthcare professionals: Lessons from

*Organised in co-operation with*

*the Directorate General for Structural Reform  
Support (DG REFORM)*

*TIC Salut Social Foundation (Spain) and the  
Ministry of Social Affairs (Estonia).*

**4<sup>th</sup> October 2023**

**Venue: Penta Hotel Brussels City  
Center, Brussels, Belgium**

TSI 2022/MCP/163



## Aim of the Workshop:

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The **TSI (Technical Support Instrument)** is operated by the European Commission's Directorate General for Structural Reform Support (DG REFORM). **TAIEX TSI** events are organised by DG NEAR in agreement with DG REFORM for the benefit of Member States that are receiving technical support through the **SRSP** (Structural Reform Support Program) and the **TSI**.

The aim of this workshop is to share knowledge about initiatives helping Member States improve the digital competences of healthcare professionals. The workshop is organised as part of the activities under DG REFORM's flagship on **Digital Skills for Digital Transformation of Health and Care Systems**.

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## 4 October 2023

**Chair:** Marc Vothknecht, DG REFORM, European Commission

**Venue:** Penta Hotel Brussels City Centre

9:00 – 9:30	<i>Arrival of in-person participants and connection of online participants</i>
9:30 – 9:40	<b>Welcome address:</b> <ul style="list-style-type: none"> <li>Mr Raluca PAINTER, DG REFORM, European Commission</li> </ul>
9:40 – 10:00	<b>Putting together lessons on digital competences for healthcare professionals: Methodological overview, lessons learned and challenges</b> <i>Speaker: NTT DATA, Ms Liliana Eduarda Ramalho</i>
10:00 – 10:50	<b>Improving digital competences for the health workforce in Catalonia and Estonia</b> <ul style="list-style-type: none"> <li>Catalonia – Ms Elisenda Reixach, Fundació TIC Salut I Social (20 min)</li> <li>Estonia – Ms Katre Trofimov, Ministry of Social Affairs (20 min)</li> <li>Q&amp;A (10 min)</li> </ul>
10:50 – 11:10	<i>Coffee break and networking</i>
11:10 – 12:00	<b>Reform efforts in Romania and Italy to improve the digital competences for the health workforce</b> <ul style="list-style-type: none"> <li>Romania - Mr Alexandru Rogobete, Ministry of Health &amp; TBC, Ilfov County (20 min)</li> <li>Italy – Ms Sandita Florea, Promis, Ministry of Health (20 min)</li> <li>Q&amp;A (10 min)</li> </ul> <i>Moderator: DG REFORM</i>
12:00 – 13:00	<b>Digital competence frameworks for the health sector: How to define competences and digital profiles for an ever moving digital health system</b> <ul style="list-style-type: none"> <li><i>Numérique en santé</i> – Matthieu Faure, Délégation au numérique en santé (20 min; remote connection)</li> <li>IKANOS – Marisa Merino, Basque Health Service (20 min)</li> <li>Q&amp;A (20 min)</li> </ul> <i>Moderator: NTT DATA</i>
13:00 – 14:15	<i>Lunch break and networking</i>
14:15 – 14:45	<b>Creating education and training pathways for busy healthcare professionals</b> <ul style="list-style-type: none"> <li>The Netherlands - Robin van IJperen, Ministry of Health (20 min)</li> <li>Q&amp;A (10 min)</li> </ul> <i>Moderator: NTT DATA</i>
14:45 – 15:30	<b>EU initiatives in the field of health-related digital skills</b> <ul style="list-style-type: none"> <li>BeWell Initiative – George Valiotis, European Health Management Association (15 min)</li> <li>IDEAHL Project - Marta Marina Pisano Gonzalez and Inés Rey, Project coordinators (15 min; remote connection)</li> <li>Q&amp;A (15 min)</li> </ul> <i>Moderator: DG REFORM</i>

15.30 – 16.15	<p><b>Overview of EU funding opportunities</b></p> <ul style="list-style-type: none"> <li>• EU4Health programme – Christoph Spegele, DG SANTE, European Commission (15 min)</li> <li>• DIGITAL EUROPE programme – Gaia Bottura, DG CONNECT, European Commission (15 min; remote connection)</li> <li>• Q&amp;A (15 min)</li> </ul> <p><i>Moderator: DG REFORM</i></p>
16.15 – 16.45	AOB, wrap up and closing coffee

An abstract graphic consisting of numerous curved lines in various colors (blue, green, yellow, orange, red, purple) that sweep across the page from the left and bottom edges towards the center, creating a sense of movement and convergence.

# TAIEX

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