TRUST AND TRANSFORMATION
TALLINN CHARTER
15TH ANNIVERSARY
HIGH-LEVEL CONFERENCE
Resilient and sustainable health systems for the future
12—13 December 2023, Tallinn, Estonia

Day 1 / TRUST

12 December 2023

TIMING	SESSION
08:00–09:00	Registration
09:00–10:15	**Opening** Welcomes on behalf of the Government of Estonia and the WHO Regional Office for Europe and outline of the conference Keynote presentations
10:15–10:45	Break
10:45–12:15	**PLENARY I** **Trust for transformation: a virtuous cycle** Keynote presentations followed by moderated panel
12:15–14:00	**Lunch** (i) Closed ministerial lunch (session on 'Emergency services under pressure') (ii) Lunch for delegates
14:00–15:15	**CASE-STUDY SESSIONS** **Co-creating for change** **CS1**—Transforming diabetes care (Kyrgyzstan) **CS2**—'One of us'- combatting stigma around mental health (Denmark) **CS3**—Reducing cervical cancer incidence (Slovenia)
15:15–15:45	Break
15:45–17:00	**PLENARY II** **Patients and professionals as agents of transformation** Keynote presentation followed by moderated panel
17:00–17:20	**Adoption of the conference statement (and 'canvas' signing)**

European Observatory on Health Systems and Policies — 25 years a partnership hosted by WHO

REPUBLIC OF ESTONIA
MINISTRY OF SOCIAL AFFAIRS

World Health Organization
European Region

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Day 2 / TRANSFORMATION

13 December 2023

TIMING	SESSION			
08:30–10:00	**PLENARY III** **Navigating transformation** Technical presentations followed by moderated panel			
10:00–10:30	Break			
10:30-11:30	**PARALLEL SESSIONS 1**			
	PS1—Launch of the Estonian Health Systems in Transition (2023) review: a journey of trust and transformation	**PS2**—Civil society and youth participation for trust and health systems transformation	**PS3**—Public health leadership – driving trust and transformation	**PS4**—Does antimicrobial resistance undermine trust in the health system?
11:30-11:45	Transfer to plenary room			
11:45-13:00	**PLENARY IV** **Investing more and investing better** Keynote presentations followed by moderated panel			
13:00-14:00	**Lunch** (for all participants)			
14:00-15:00	**PARALLEL SESSIONS 2**			
	PS5—Climate-resilient and environmentally sustainable health systems	**PS6**—Can people afford to pay for health care?	**PS7**—Precision medicine for person-centred care	**PS8**—Delivering service transformation in an emergency (Ukraine)
15:00-15:30	Break			
15:30-16:30	**PLENARY V** **Making transformation a reality** Technical presentation followed by moderated panel			
16:30-17:00	**Closing**			