

21<sup>st</sup>

European Week of  
Regions and Cities

Thriving Regions, Stronger Europe

# TSI 2023 - Flagship Towards person-centred integrated care

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# TSI Towards person-centred integrated care

- This flagship technical support project aimed to support MS in designing and implementing structural reforms in the areas of health, social care and long-term care. The initiative helps strengthen coordination between these sectors and the integration of different levels of care delivery, putting the person at the center of services to ensure better access and quality of care at every stage of life.
- Healthcare helps people manage their medical conditions related to aging or chronic conditions. Social work services provide support that can cover any service, facility or resource, personal care, and social work, and aim to help people receiving social care live peacefully.
- In this context, long-term care (LTC long-term care) encompasses care for different age groups and provides a range of services and assistance to people who, due to frailty and/or mental and/or physical disabilities over a long period of time, need help with activities of daily living and/or require permanent nursing/health care.



# The situation in Italy

- Lack of integrated models between health and social care, also in order to achieve more appropriate territorial arrangements and individualized projects;
- Unconnected/integrated information systems between health and social care both at the national level (NSIS and SIUSS) and at the territorial level between the management systems of Districts/Local Social and Health Authorities and Municipalities/Social Territorial Areas;
- Unresponsive services to the evolution of users (complexity and multi-problem);
- Poor coordination in the territorial "nodes": Districts/Local Social-Health Agencies and Municipalities/Social Territorial Areas, particularly with regard to Territorial Health Planning and Social Planning (Area Plan) of Municipalities/Social Territorial Areas (L. 328/2000), also in light of the new investments and reforms taking place on the NRRP (M5 and M6).

## Objectives

- Integrate health, social care and long-term care;
- Create a system in which all health care providers act in a coordinated way for the benefit of people;
- Improve people's access to and quality of services;
- Support the implementation of EU health and social care priorities.

## Expected results

- Integrated models between health and social defined centrally in full coordination between social and health policies, with and in support of regional/local levels;
- Information systems linked/integrated between health and social care;
- Operators oriented to multi-professional and holistic approach;
- Services fully responsive to changing users (complexity and multi-problem).

Thanks!!!

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