

# Wales: Experiences from a 4 Star Reference Site



Llywodraeth Cymru  
Welsh Government

[www.cymru.gov.uk](http://www.cymru.gov.uk)

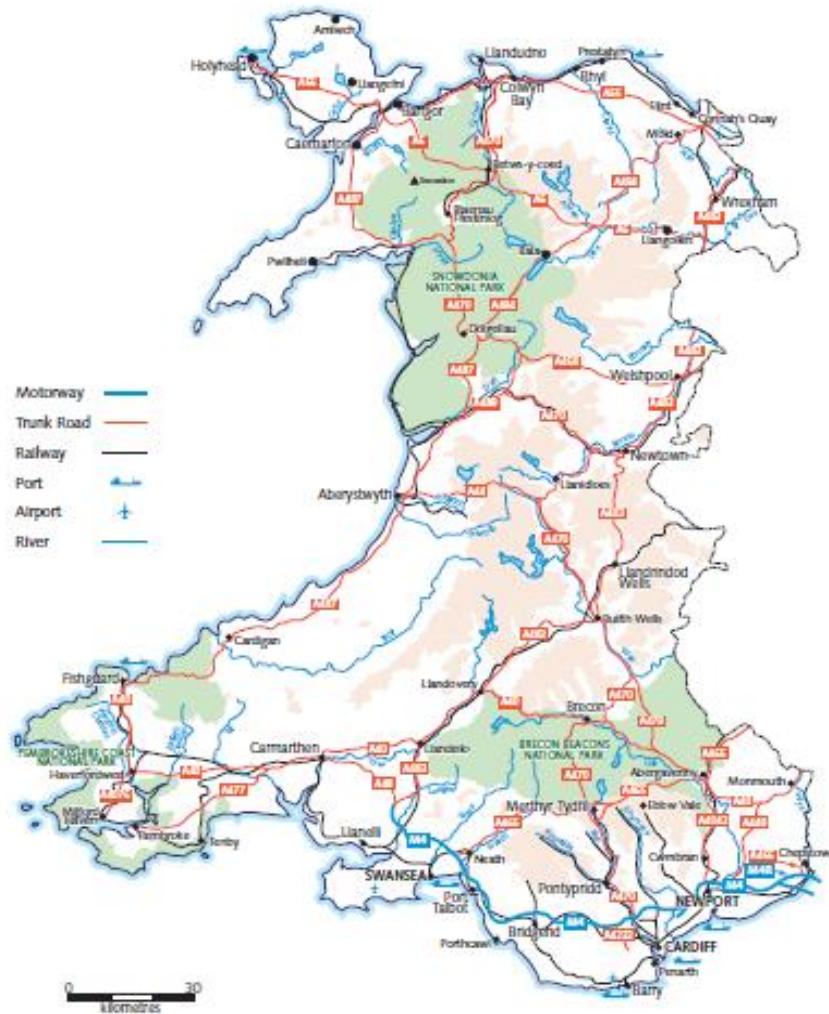
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“The nine most terrifying words in the English language are: I’m from the Government, and I’m here to help.”

—RONALD REAGAN





# Ageing Well Wales

A National Programme hosted by the Older Peoples Commissioner for Wales

- Make Wales a nation of age-friendly communities
- Make Wales a nation of dementia supportive communities
- Reduce the number of falls
- Reduce loneliness and unwanted isolation
- Increase learning and employment opportunities



Rhaglen bartneriaeth ar gyfer gweithredu ar y cyd  
ar draws Cymru a yn Ewrop  
.....  
A partnership programme for collaborative action  
across Wales and in Europe



# Underpinning components

- Comprehensive and novel legislation, strategies and programmes
  - Well-being of Future Generations (Wales) Act 2015
  - Social Services and Well-being (Wales) Act 2014
  - Digital Health and Care Strategy – 2016
  - Once for Wales approach
- Clear Health and Wealth Strategy
- Smart Specialisation – life science and digital
- Innovation Funds
- Champions

# Welsh Reference Site Partners



Welsh Government  
NHS Wales University Health  
Boards

Cardiff & Swansea  
Universities

Life Science Hub  
Digital Health

Older Peoples Commissioner  
for Wales



**Innovation:**

Fresh thinking which  
**creates value**

# Our Strategy

Be clear what we want to achieve:

- Measurable impact on healthcare value
- Scalable to all wales level
- Affordable and adoptable

Be clear what we do:

- **Identify** good stuff
- **Test** it works in Wales
- **Scale** to the whole of Wales

Prioritise limited resources



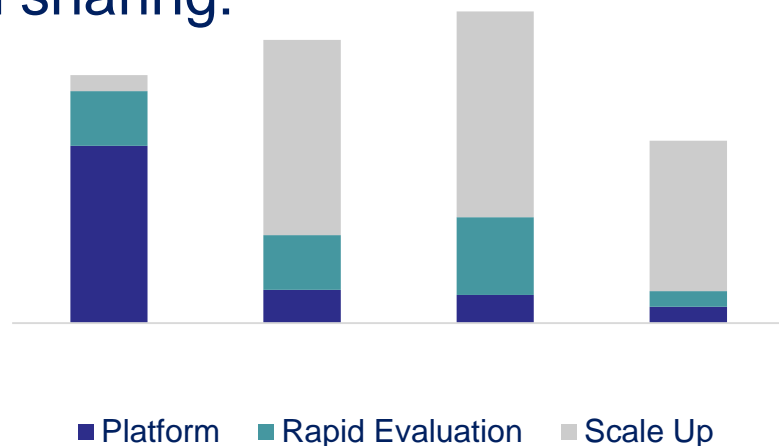
# Our Approach

Structured, selective funding:

- Technology Platforms
- Rapid Evaluation
- Scale Up

Co-ordination, networking and sharing:

- Technology Adoption Hub
- Technology Network



# Our Approach

## Pace :

- Agreed delivery milestones
- Rapid decision making

## Protection :

- Specific funding for specific purposes
- Quarterly monitoring

## Proportionality :

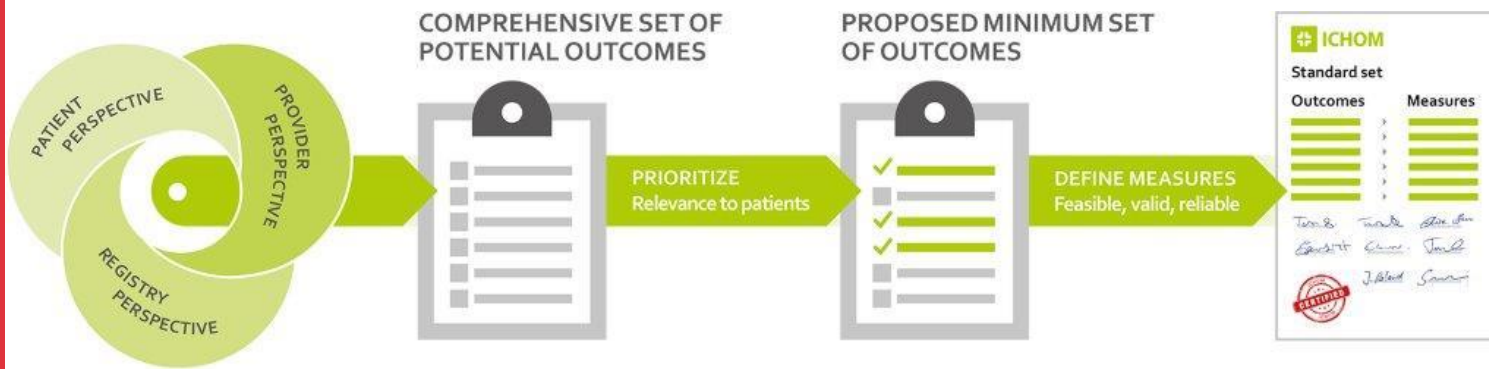
- Simple processes and administration
- High level purposes and targets
- Real world evidence

# Real World Impact

## Beacon Digital - Proactive Care System

- Telehealth Enabled Medicines Management for Care Home Residents
- Formal Evaluation by Cardiff University
  - [https://www.cardiff.ac.uk/\\_data/assets/pdf\\_file/0009/193752/CUEvaluation.pdf](https://www.cardiff.ac.uk/_data/assets/pdf_file/0009/193752/CUEvaluation.pdf)
- Improved Quality and Safety
  - Eliminated 21 out of 23 types of errors
- Reduced Waste
  - 55% returned & 22% overstock
  - €3.75million to €5.4million per annum
- Adopted for over 9000 residents
- 2016 HSJ Award for Improving Care with Technology
- 2016 Guardian Public Service Award runner up





# International Consortium for Health outcomes Measurement– Strategic Alliance

ICHOM concepts built upon work of Michael Porter and Value Measurement in Healthcare from Harvard Business School.

This work has gained support by the Primary Care and Lung Cancer communities across NHS Wales.

Our approach will be prepared in a way which will support national application and rollout.

Alliance will deliver a Standard Set of outcomes across NHS Wales for Lung Cancer plus a second Standard Set to be chosen by each of the five participating Health Boards.





# Fresh thinking which **creates value**

- ... and can show that it has created value
- ... in ways that others will understand and believe
- ... throughout Wales
- ... and beyond



Diolch yn fawr

Thank you