

Workshop "Strengthening tourism through an active aging tool"

# Introduction to the Italian document: "Conceptual framework on health tourism"

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Bruxelles

Maddalena Ilario Campania Region











# Background in the EIP on AHA

From a societal challenge...



#### Dependency rate

- From 1:4 to 1:2
- 80+ doubles by 2025



#### ...to a great opportunity

#### **Empowerment**

**Active Ageing** 



#### Cost of care

Increase by 4-8 % of GDP by 2025



#### New models of care

- Home care
- Integrated care
- Effectiveness



#### **Human resources**

- Reduction of labour work force
- Lack of 20 milion units by 2020

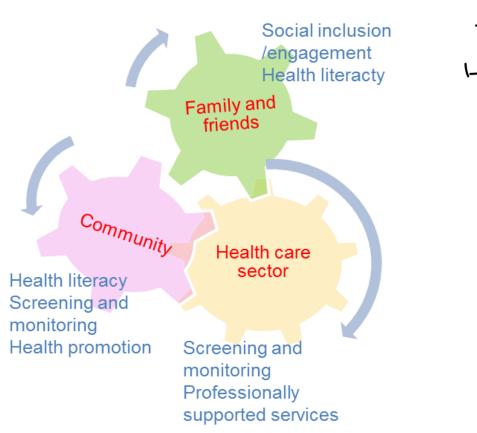


#### **Growth and Markets**

- •3000 B€ wealth
- •85 Million Consumers and growing
- Large scale uptake of digital innovation
- Physical and social environments are key-determinants of whether people can remail healthy, independent and autonomous while they age
- > The demand for innovative solutions can stimulate the economy while addressing new needs
- Urban planning & services need updates to become safe, accessible, promoting participation, respect and awareness
- Health care, social care and tourism are among the most important services for older adults

ICT products and services can be adapted to address older people needs of accessibility, special assistance and support and thus strengthen the tourist offer

### The «Value Chain» for older adults



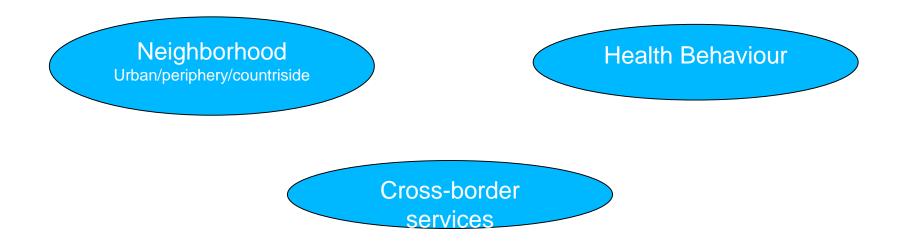


**Smart Tourism** 

**Embedding Digital Solutions** 

Older adults Empowerment

Health Services Health promotion & targeted offer



- Identifying the demand for health services by tourists
- Neighborhood setting: socio-spatial unit where people play, learn, work» (Cf. WHO 1986)
- Conjugating the demand for measures aimed at improving health with tourist offer
- Designing and implementing neighborhood-related interventions in a partecipative manner, and allow participation by tourists

Which IT systems are needed?

# A Technical Inter-regional Board on Health Tourism



- It was established in Spring 2017
- Regions involved: Basilicata, Campania, Friuli Venezia Giulia, Lombardy, Piedmont, Sardinia, Sicily, Tuscany, Veneto, autonomous province of Trento
- Objectives:
- 1. to define a strategy for the integrated services
- 2. to organise events, workshop and seminars
- 3. to create joint actions, projects
- 4. to formulate an effective action plan









# **Organization chart: 1 step**



**PROMIS** 

Basilicata Region, Campania Region, Friuli Venezia Giulia Region, Lombardy Region, Piedmont Region, Sardinia Region, Sicily Region, Tuscany Region, Veneto Region, Autonomous Province of Trento

**Stakeholders** 

other

ITALIAN MINISTRY OF HEALTH

NATIONAL HEALTH COMMITTEE

ITALIAN MINISTRY OF CULTURAL HERITAGE AND ACTIVITIES AND TOURISM

HEALTHCARE SERVICES/ HOSPITALS









# The document: "Conceptual framework on health tourism"



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#### **OBJECTIVES**



#### This document aims to:

- ➤ Inform the European legislative framework
- Provide a snapshot of the tourist flows at national & international level
- Outline trajectories focused on Ageing
- ➤ Provide recommendations to support operative proposals









#### **LEGAL FRAMEWORK**



# **European**

## **National**

- Art 35 Charter of the Human Right Decree n.38 of the 14 March 2014

- Regulation n.1408/71
- Directive CE/2011/24
- **Community Social Security** Regulations n.883 of the 29 April 2014 and n.987 of September 16, 2009
- Directive 2011/24/EU





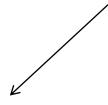




#### **DEFINITIONS**



**HEALTH TOURISM** includes all the situations related to people who choose to travel to receive health-related services



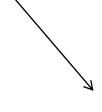
#### **MEDICAL TOURISM**

involved people travelling to access specific medical treatment and associated with curing a disease



#### **WELLNESS TOURISM**

promotes personal wellbeing and allows people to maintain or improve their health



#### **SPA TOURISM**

Focused on healing, beauty and relax, aiming to prevent illness and sustain health.

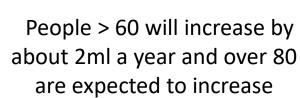














#### **New changes** /solutions





- Health promotion
- Early detection of health risk conditions
- **Outpatient visits**
- Diagnostic tests,
- Personalized nutrition
- Therapeutic treatments

- Housing
- **Transport**
- Urban spaces and built environment
- Social participation
- Civic participation and employment
- Social inclusion
- Access to social and health services
- Communication and information











#### **CONCLUSIONS**



# It is necessary to enhance an effective **collaboration** between Health and Tourism:

- to mantain and improve the quality and equity of the global Healthcare system
- to promote the economic development of tourism at national level



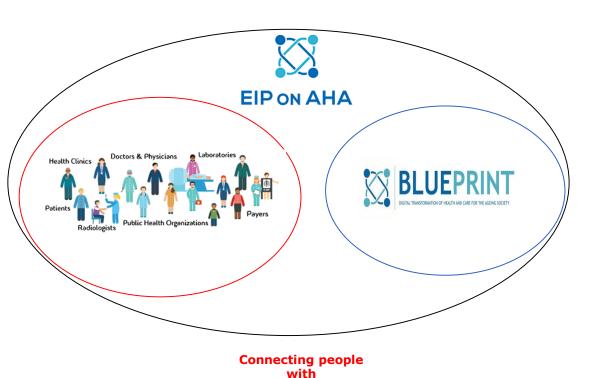






# **The Blueprint Opportunity**

#### The Blueprint journey to make the digital transformation happen



digital innovation

**Objective 1**: "connects the dots" of a very complex EU policy landscape on digital health and care and active and healthy ageing. Create an overarching "political vision" that is aligned with the major priorities of the Juncker Commission.

**Objective 2**: A Blueprint will establish a "common language" based on a shared and widely recognised impact assessment framework for digital health and care innovation.

**Objective 3**: Inform the "direction of travel" of existing and future EU initiatives on digital health and care.

**Objective 4**: A Blueprint will aggregate investments and commitments towards the goals identified in the "blueprint".



# A draft version of the document is now available The final one will be finalised on march 2018













- Antonio Maritati & Enrico Coscioni
- Lisa Leonardini & the ProMis staff
- All ProMis referents from Italian Regions







